

Contact the F2F HIC in your state:

ALABAMA: Family Voices of Alabama • (877) 771-3862
www.familyvoicesal.org

ALASKA: Stone Soup Group • (907) 561-3701
www.stonesoupgroup.org

ARIZONA: Raising Special Kids, Inc. • (602) 242-4366
www.raisingpecialkids.org

ARKANSAS: Arkansas Disability Coalition • (501) 614-7020
www.adcpti.org

CALIFORNIA: Family Voices of California • (415) 282-7494
www.familyvoicesofca.org

COLORADO: Family Voices Colorado • (303) 733-3000
www.familyvoicesco.org

CONNECTICUT: CT Family Voices @ UConn
(860) 679-1595 • www.uconnucdd.org/projects/family-voices/familyvoices.html

DELAWARE: DE Family Voices @ Univ of DE Ctr for Dis Studies
(877) 235-3588 • www.delawarefamilytofamily.org

DISTRICT OF COLUMBIA: Contact the Maternal Child Health Bureau • (301) 443-2370

FLORIDA: The Family Café • (888) 309-CAFÉ (2233)
www.familycafe.net

GEORGIA: Parent to Parent of Georgia • (770) 451-5484
www.p2pga.org

HAWAII: Hilop'a Family to Family Health Information Center
(808) 791-3467 • www.hilopaa.org

IDAHO: Idaho Parents Unlimited, Inc. • (800) 242-4785
www.ipulidaho.org

ILLINOIS: The Arc of Illinois • (708) 560-6703
www.familyvoicesillinois.org

INDIANA: About Special Kids, Inc. • (800) 964-4746
www.aboutspecialkids.org

IOWA: Child Health Specialty Clinics • (319) 356-1117
www.uihealthcare.com/chsc

KANSAS: Families Together, Inc. • (888) 815-6364
www.familiestogetherinc.org

KENTUCKY: KY Family to Family Health Information Ctr
(800) 232-1160 • www.chfs.ky.gov/ccshcn/

LOUISIANA: Bayou Land Families Helping Families
(985) 447-4461 • www.blfhf.org

MAINE: Maine Parent Federation • (207) 623-2144
www.mpf.org

MARYLAND: Parents Place of Maryland • (800) 394-5694
www.ppmmd.org

MASSACHUSETTS: Mass Family Voices @ FCSN
(617) 236-7210, ext. 210 • www.massfamilyvoices.org

MICHIGAN: MI F2FHIEC • (800) 359-3722
www.bridges4kids.org/f2f

MINNESOTA: PACER Center (Parent Advocacy Coalition for Educational Rights) • (888) 248-0822 • www.pacer.org

MISSISSIPPI: University of Southern Mississippi
(601) 432-6261

MISSOURI: Missouri Developmental Disabilities Resource Center at UMKC-IHD • (800) 444-0821 • www.moddr.org

MONTANA: Parents, Let's Unite for Kids (PLUK)
(406) 255-0540 • www.pluk.org

NEBRASKA: PTI Nebraska • (402) 346-9233
www.pti-nebraska.org

NEVADA: Family TIES of Nevada • (866) 326-8437
www.familytiesnv.org

NEW HAMPSHIRE: NH Family Voices • (603) 271-4525
www.nhfvo.org

NEW JERSEY: Statewide Parent Advocacy Network (SPAN)
(800) 654-7726 • www.spannj.org

NEW MEXICO: Parents Reaching Out (PRO) • (505) 247-0192
www.parentsreachingout.org

NEW YORK: Parent to Parent of NYS • (518) 381-4350
www.parenttoparentnys.org

NORTH CAROLINA: Exceptional Children's Assistance Center (ECAC) • (704) 892-1321 • www.ecac-parentcenter.org

NORTH DAKOTA: Family Voices of North Dakota
(701) 493-2634 • www.fvnd.org

OHIO: Family Voices of Ohio • (937) 208-7547
www.familyvoicesohio.org

OKLAHOMA: Oklahoma Family Network
(405) 271-5072 • www.oklahomafamilynetwork.org

OREGON: Oregon Family Support Network • (503) 675-2295
www.ofsn.org

PENNSYLVANIA: Parent Education & Advocacy Leadership Ctr (PEAL) • (866) 950-1040 • www.pealcenter.org

RHODE ISLAND: Rhode Island Parent Information Network (RIPIN) • (401) 270-0101 • www.ripin.org

SOUTH CAROLINA: Family Connection of SC
(803) 252-0914 • www.familyconnectionsc.org

SOUTH DAKOTA: South Dakota Parent Connection
(800) 640-4553 • www.sdparent.org

TENNESSEE: Tennessee Disability Coalition
(615) 383-9442 • www.tndisability.org

TEXAS: Texas Parent to Parent • (512) 458-8600
www.txp2p.org

UTAH: Utah Family Voices Health Information Center
(801) 808-4220 • www.utahfamilyvoices.org

VERMONT: Vermont Family Network • (802) 764-5290
www.VermontFamilyNetwork.org

VIRGINIA: Partnership for People with Disabilities @ VCU
(804) 828-8593 • www.vcu.edu/partnership

WASHINGTON: PAVE • (800) 572-7368 • www.wapave.org

WEST VIRGINIA: WV Parent Training and Information (WVPTI)
(304) 624-1436 • www.wvpti.org

WISCONSIN: Family Voices of Wisconsin • (608) 220-9598
www.fvofwi.org

WYOMING: Parents Helping Parents of WY, Inc.
(307) 684-2277 • www.wpic.org



Family-to-Family Health Information Centers

Helping families of children and youth with special health care needs and the professionals who serve them



FAMILY VOICES[®]
National Center for
Family / Professional Partnerships

Family-to-Family Health Information Centers (F2F HICs)

F2F HICs are nonprofit, family-staffed organizations that assist families of children and youth with special health care needs (CYSHCN) and the professionals who serve them. F2F HICs provide support, information, resources, and training.

There are about 10.2 million CYSHCN under the age of 18 in the US.



F2F HICs are uniquely able to help families because they are staffed by family members who have first-hand experience navigating the maze of health care services and programs for CYSHCN. F2F HIC staff understand the issues that families face

and are aptly qualified to help families make informed decisions.

Some F2F HICs are independent nonprofits; others are part of collaborative nonprofit organizations or agencies. All F2F HICs have a strong commitment to and expertise about CYSHCN.

Activities of F2F HICs

Each Family-to-Family Health Information Center is unique, reflecting the needs and character of the community and state that it serves. Organizational structure, locations, partnerships, and specific initiatives may vary. However, all F2F HICs provide:

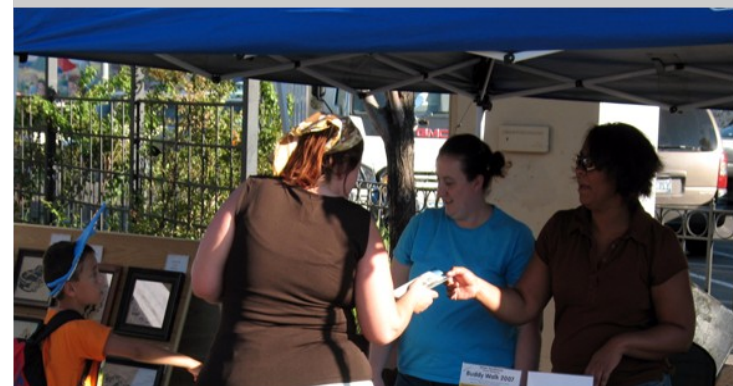
- ♥ Assistance to families and professionals in navigating health care systems
- ♥ Information, education, training, support and referral services
- ♥ Outreach to underserved / underrepresented populations
- ♥ Guidance on health programs and policy
- ♥ Collaboration with other F2F HICs, family groups, and professionals in efforts to improve services for CYSHCN
- ♥ Evaluation and outcome assessment

Funding for F2F HICs

F2F HICs were established in all States and the District of Columbia by the Family Opportunity Act / Deficit Reduction Act of 2005. The Affordable Care Act of 2010 extended the F2F HIC Program through fiscal year 2012. The Health Resources and Services Administration (HRSA), Maternal Child Health Bureau (MCHB) funds the F2F HICs through a competitive grant process.

Questions frequently asked of F2F HICs

- *Is there a health insurance program that will pay for my child's medical needs?*
- *Medicaid has denied payment of some of my child's services. What do I do now?*
- *My child is very medically complicated. How can I best work with her doctors?*
- *Where can I find a support group for families of children with my child's disability?*
- *How can you help us to develop a Family Advisory Committee at our hospital?*
- *Do you have materials appropriate for our growing immigrant community?*
- *We'd like to set up a family-faculty training program. Can you help?*



As the National Center for Family / Professional Partnerships, Family Voices provides technical assistance, training, and connections among F2F HICs and partnering organizations. For more information:

Family Voices, Inc.
2340 Alamo SE, Suite 102, Albuquerque, NM 87106
Tel: (888) 835-5669 Fax: (505) 872-4780
www.familyvoices.org

... keeping families at the center of children's health care